

ACCESSING YOUR BOTZWARE VERSION 1 NETBOTZ APPLIANCE AFTER YOU'VE FORGOTTEN THE USER ID OR PASSWORD

If you have forgotten your User ID or Password and are unable to access your NetBotz appliance running BotzWare Version 1.x, you will need to reformat the appliance's file system. Doing so will restore the default User ID/Password on the appliance (the default User ID and Password is "netbotz").

WARNING: Reformatting the appliance file system will restore nearly all of the appliance settings to their factory defaults. Only the appliance IP address, subnet mask, and default gateway settings are preserved. All other settings are reset to factory defaults by this procedure.

To reformat the appliance file system:

1. Use the DB-9 Male-to-Male Serial Cable (included with your appliance) to connect the appliance to your computer system.
2. Start a serial communications application (such as HyperTerminal) on your computer system.
3. Configure and establish a serial connection with the appliance. Use the following serial communication settings:
 - Bits per second: 38400
 - Data bits: 8
 - Parity: none
 - Stop Bits: 1
 - Flow Control: Hardware
4. Power-cycle the appliance. Wait for the following text to appear in the terminal program window:

```
NetBotz ROM Version 1.3.90
Power On Self Test Results:
ROM Checksum: OK
DRAM: OK
Real-time clock: OK
Analog to Digital Converter: VMIN = 0x00000000
Analog to Digital Converter: VHALF = 0x00000200
Analog to Digital Converter: VMAX = 0x000003FF
Analog to Digital Converter: OK
Camera: OK
Application: OK - Version: A1_3_90_168-20040908P
```

```
Running application.
Primary SYSVARS chksum valid: 0x00000a44
Primary BSPVARS chksum valid: 0x00000bec
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CURRENT CONFIGURATION:
```

IP address on LAN is 192.168.xxx.yyy
LAN interface's subnet mask is 255.255.255.0
IP address of default gateway to other networks is
192.168.xxx.yyy
DHCP is disabled
This board's MAC Address is 00:02:D3:00:3D:4A
Product Code: WallBotz
Revision Code: REV A04
Manufacture Date: 09/19/2001
Manufacturer Code: TEX
Product Model Number: 310C
pSOS 2.5.1 Version

To change any of this, press any key within 3 seconds

Note that your some of the information displayed (such as IP address, default gateway, and MAC Address) will most likely be different for each appliance.

5. Press **Shift+F** within 3 seconds. If you do not press **Shift+F** within 3 seconds, power-cycle the appliance again and press **Shift+F** when the text shown in step 4 appears.
6. After you press **Shift+F** the following message appears:
Do you really want to format the filesystem? [N]
7. Type **Y** and then press **Enter**. This will reformat the appliance file system restoring the appliance settings to their defaults.
8. Disconnect the serial cable and then power cycle the appliance to return it to normal operation. You can now log into the appliance using the default User ID and Password "netbotz".